

# Non-profit Human Services Organization

Industry: Non-Profit, Health & Human Services

Region: United States

## Stories of Digital Transformation

### Summary

Drivestream completed a Cloud implementation that enabled the client to migrate from a legacy EBS system to Oracle HCM and ERP Cloud Services. The client is a non-profit human services organization that delivers diverse social services for children, families, as well as educational and mental health initiatives.

### About

The client is a non-profit human services organization delivering a diverse set of services for children and families, people with mental illness and developmental disabilities, including foster care, education, tutoring and other human services.

The client's range of services was anchored by diverse funding streams that brought a litany of cost allocations to the table. As a non-profit, they also needed to reduce Total Cost of Ownership in order to make the best use of their resources.

### Challenges

- Diverse services, funding streams and cost allocations
- Client needed lower total cost of ownership with Cloud IT
- Challenging and highly complex legacy payroll system with many employees concurrently assigned to multiple legal employers

### Benefits Achieved

- Complex conversion mapping of dissimilar EBS to Cloud data structures
- Mid-year balance conversion of over 180,000 records
- Strong collaboration between Oracle, Drivestream and the client to ensure a strong delivery
- Successfully implemented Payroll Cloud to support multiple employee-to-employer assignments

### Results

- Complex implementation completed on-time and on-budget
- Vastly improved ability to recruit unique, hard-to-find talent
- Streamlined Cloud system with improved process efficiency

#### Products:

HCM Cloud (Core HR, Benefits, Absence Management, Payroll)  
TEE Cloud  
ERP Cloud

#### Legacy Platform:

On-Premise EBS R12