Industry: Retail Region: North America



Stories of Digital Transformation

Summary

Drivestream developed a state-of-the-art HCM Cloud, Payroll and Talent Management solution for this convenience store chain, with over 95 locations and 4,000 employees across five states. Drivestream earned top marks from client's executive team, most notably because of our ability to meet tight deadlines while ensuring an on-time, on-budget go-live.

Benefits Achieved

- Drivestream and Oracle gained client confidence with close collaboration throughout the implementation process
- Best in class implementation automating their HCM processes, drastically decreasing reliance on paper, eliminating human error, and establishing a reliable approval and audit system

About

The client is a flagship American convenience store with over 95 locations and 4000 employees across five states. A typical store offers fresh meals through the day aside supplies, fuel and snacks. They maintain a consistent focus on freshness and being the "quick and friendly restaurant of choice".

Challenges

- Highly transient workforce with high turnover rates
- Poor quality data for HR & Benefits W4
- Taxation in multiple states
- Heavy reliance on paper-based recruitment, new hires, and benefit set-up
- Multiple payroll systems for weekly and monthly employee populations

Results

- Successful on-premises PeopleSoft HCM Cloud to Oracle HCM Cloud Migration
- Transformational migration from paper-based environment to the Oracle Cloud

Products: HCM Cloud Taleo EE Legacy Platform: PeopleSoft HCM







