

Industry: Professional Services (Tax)

Region: North America



Stories of Digital Transformation

Summary

The client is the leading provider of corporate tax software and services for companies of all sizes. Drivestream worked with them on a 5-month, rapid implementation of Oracle HCM Cloud Services across a global employee base (U.S., U.K., Ireland, Brazil, and Finland).

About

This client is a trusted tax solution provider supporting business across the globe in meeting their tax obligations with speed, efficiency, and accuracy. With over 1000 employees and 4500 customers, they connect their customers and partners to great technology, tax expertise, enduring partnerships, and best-in-class consultants. As an Oracle vendor, they are also the exclusive provider of tax law changes and updates to all of US and Canada Oracle HCM Cloud customers on a weekly basis.

Challenges

- Non-traditional models of employee growth/development
- Unique Annual Merit Planning approach
- Multinational system spread across USA, UK, Ireland, Brazil, and Finland
- High amount of data with frequent processing/reporting needs

Benefits Achieved

- Complex customer security roles developed to support developmental models
- Custom workflows leveraging fast formulas to support existing HR process
- Comprehensive, streamlined transition effected across multiple territories
- Achieved rapid conversion and faster error reporting for data migration using proprietary Drivestream Cloud integration tools

Results

- Start-to-finish implementation in 5 months
- 10–12-week Compensation Review Cycle shortened to 2 weeks
- High user adoption and user satisfaction rates
- 100% conversion of historical data

Products:

HCM Cloud
TEE Cloud
Talent Management
Cloud

Legacy Platform:

EBS