Industry: Higher Education
Region: North America

drivestream

Stories of Digital Transformation

📄 Summary

Drivestream rapidly installed Cloud HCM and Learning module to support the community college's statutory requirements to track COVID cases, move training to online environment for their employees and automate the recruiting and onboarding processes

💬 About

The client is a community college with 6,000 students. Its mission is to provide the students of its eleven-county district and beyond with opportunities for obtaining affordable quality education to meet their diverse needs.

🖥 Challenges & Objectives

- To have a system to create and track COVID related safety incidents and comply with regulations
- Automate their recruiting and onboarding manual and paper processes

Products:	**Legacy Platform:**
Cloud HCM	Manual processes
Learning	

👥 Benefits Achieved

- Ability for employees and HR Admins to submit and track health and safety incidents and HR help desk related tickets online
- Provided COVID related online trainings to employees through Oracle Learn module
- Automated their manual ticket process and compliance and executive reporting of COVID incidence
- Transformed manual paper system to automation of recruiting and onboarding processes

📑 Results

- Received a quickly deployed solution to address regulatory requirements for tracking COVID cases
- Achieved the ability for employees and HR admins to submit and track health and safety incidents and HR help desk related tickets online
- Transformed manual processes into online experience, creating better, faster business processes, improved data sharing and timely executive reporting
- Moved training online for employees creating easier access and quicker training