

Stories of Digital Transformation

Summary

Drivestream upgraded PeopleSoft application that was 14 images behind the current version that resulted in greater functionality and better user experience for employees and customers.

About

The client is a \$2.2 billion enterprise that provides advanced technological services to the United States government in the federal civilian, defense, and intelligence markets. Their services include cyber security solutions, data collection and analytics, enterprise information technology infrastructure services, management consulting, software and systems development. They employ approximately 9,000 people.

Challenges & Objectives

- Upgrade their PeopleSoft application to version 9.2 PUM31
- Existing version was 14 images out of date
- Implement new features available with latest version
- Retire as many customizations as possible without loss of functionality
- Assess feasibility of implementing PeopleSoft eSupplier

Benefits Achieved

- Deployed mobile functionality
- Improved user inter-face
- Launched eSupplier portal
- Added new features supporting GL, AP, AR, Billing, Expenses, Project Costing, Contracts & Procurement modules

Results

- Brought PeopleSoft application current with upgrade to latest version
- Access to new functionality
- Streamlined business processes
- Reduced customizations while increasing functionality
- Improved customer experience with eSupplier portal
- Added mobility features creating a better employee experience

Products:

PeopleSoft v 9.2 PUM31

Legacy Platform:

PeopleSoft